

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

HARRY TRAMEL)	
)	
COMPLAINANT)	
)	
v.)	CASE NO. 2005-00171
)	
KENTUCKY UTILITIES COMPANY)	
)	
DEFENDANT)	

ORDER TO SATISFY OR ANSWER

Kentucky Utilities Company ("KU") is hereby notified that it has been named as defendant in a formal complaint filed on March 25, 2005, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, KU is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 28th day of April, 2005.

ATTEST:



Executive Director

By the Commission

RECEIVED

APR 25 2005

PUBLIC SERVICE
COMMISSION

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

HARRY TRAMEL
(Your Full Name)

COMPLAINANT

VS.

KENTUCKY UTILITIES (K.U.)
(Name of Utility)

DEFENDANT

CASE 2005-00171

COMPLAINT

The complaint of HARRY TRAMEL respectfully shows:
(Your Full Name)

(a) HARRY TRAMEL
(Your Full Name)

234 JACKS WAY, EDDYVILLE, KY. 42038
(Your Address)

(b) KENTUCKY UTILITIES (K.U.)
(Name of Utility)

OFFICE & GARAGE IN EDDYVILLE, KY. 42038
(Address of Utility)

(c) That: SEE ATTACHED EXHIBIT A
(Describe here, attaching additional sheets if necessary,

the specific act, fully and clearly, or facts that are the reason

and basis for the complaint.)

Continued on Next Page

Formal Complaint

HARRY TRAMEL vs. KENTUCKY UTILITIES (K.U.)

Page 2 of 2

Wherefore, complainant asks _____

(Specifically state the relief desired.)

SEE ATTACHED EXHIBIT-B-

Dated at EDDYVILLE, Kentucky, this 21st day
(Your City)

of APRIL, 2005
(Month)

Harry Tramel
(Your Signature)

(Name and address of attorney, if any)

March 4, 2005

Kentucky Public Service Commission
P.O. Box 615, Attn: Consumer Services
Frankfort, KY. 40602

RE: UNFAIR SERVICE CHARGES BY, KENTUCKY UTILITIES

Dear Sir or Madam:

In the year of 2001 we started construction of a new home and (**detached**) garage in Eddyville, Ky..

Because we needed storage space, as we were relocating from another state, we constructed the detached garage first. When we applied for temporary service to be installed at our homesite, we told by both the K.U. business office and their local garage, that a separate meter **MUST** be installed on the (**detached**) garage. We are now told that was not correct. We did everything that the Eddyville office told us to do, and had faith that they knew what they were talking about. As a result, of this bad information, we are now forced to pay a \$10.00 general service fee for a residential garage. A general service meter is supposed to be for people who are running a business out of a garage. Our Electric/ Kwh per day usage is minimal for this residential garage as evidenced by our billing history.

In the year of 2004, your commission approved a rate increase from \$4.00 per month to \$10.00 for a general service meter. I don't feel the Commission realized the full impact it created by the approval of this increase. If it wasn't for this general service fee of \$10.00, our monthly bill, for this residential garage would be only \$1.00 or \$2.00. Apparently, there are many K.U. customers that are unjustly being billed this fee. An example used was, an individual who has a shed, with a light bulb hanging from the ceiling, and was made to install a general service meter to their shed, would be charged a \$10.00 service fee.

I contacted K.U. , and was told that at this point, if we were to run a **NEW** electric line from our house to the detached garage, all the usage would be billed as residential. The problem is, our lot is completely landscaped and there is a retaining wall 2 ½ to 3 feet tall between the house and garage. This solution, suggested by K. U., is totally unacceptable. We feel we should be charged only for what is just payment for electrical usage.

Your review of our complaint and a response of your findings would be appreciated.

Sincerely,

Mr. & Mrs L. Harry Tramel
234 Jacks Way
Eddyville, KY 42038

cc: Victor Staffieri, L.G. & E. (Kentucky Utilities)

SECOND REQUEST

March 15, 2005

Mr. Victor Staffieri
701 South Ninth St.
Louisville, KY. 40202

RE; UNFAIR SERVICE CHARGES BY, KENTUCKY UTILITIES

Account # .

Account #

Dear Mr. Staffier:

On March 4, 2005, I sent you a copy of a letter mailed to the Kentucky Public Service Commission. To date I have received no reply from your office.

I have already spent \$ 52.00 dollars to run an electric line 60 feet from the post to our detached garage and another \$ 82.00 dollars to run an electric line 210 feet from the post to our house, I do not feel I should pay another fee to have one of the following options done, to relieve an unfair general service fee of \$10.00 being charged, all due to the incompetence of Kentucky Utilities, representatives, when our home and garage was constructed..

Option one: Run another line from the house to the garage. Out of the question for reasons explained in my first letter to you.

Option two: Erect a Pedestal Meter in the yard, which could supply electric service to both the garage and house. This is what should have been done originally however, neither the builder or K.U. representative thought to do so. At this juncture, it would cost approximately \$300.00 for the pedestal plus trenching and labor costs. This would be acceptable if K.U. agreed to pay the cost.

Option three: Charge us a residential rate for the detached garage. This would be the easiest solution and the most cost effective. We understand we would be charged a \$5.00 customer charge for the house and another \$5.00 customer charge for the garage, (which would still be unfair), however, we agree to pay both charges .

Your prompt review and response would be greatly appreciated.

Sincerely,

Mr. & Mrs. L. Harry Tramel
234 Jacks Way,
Eddyville, KY 42038

cc: letter to KY. Public Service Commission